

ATCO Electric – Fraud Alert

BE AWARE: SCAMMERS TARGETING ATCO ELECTRIC CUSTOMERS

We've been made aware of suspicious activity where scammers are targeting ATCO Electric customers via phone calls. These scammers often pose as ATCO representatives and threaten to disconnect or withhold power unless customers provide them with payment. **THIS IS A SCAM.**

Please be cautious and aware of this suspicious activity.

Note that ATCO Electric would NEVER ask customers for payment, as they do not collect money directly from customers for utility bills. ATCO Electric will NEVER ask you to provide payment by any method, including by telephone or in-person.

KEEP YOUR PERSONAL INFORMATION SAFE

Your safety and security are our biggest priority. If you receive a suspicious phone call, we urge you to:

- Hang up and never provide personal banking or payment information to someone who has contacted you by phone.
- Resist the pressure to act immediately. Legitimate businesses will give you time to make a decision. Anyone who pressures you to pay or give them your personal information is most likely a scammer.
- If you have any questions about your account, call the ATCO Electric call centre at 1-800-668-2248.
- If you get a suspicious call, we encourage you to report the incident to the RCMP and the Canadian Anti-Fraud Centre at 1-888-495-8501

REPORT SUSPICIOUS ACTIVITY

If you get a suspicious call, we encourage you to report the incident to the RCMP and the Canadian Anti-Fraud Centre at 1-888-495-8501.

For more information and to learn more, [click here.](#)